

"With Opalis, we have doubled the number of servers we can manage without any additional headcount. All the heavy lifting is now automated, so we don't have to deal with the mundane and repetitive tasks anymore, now we just handle the exception cases. Opalis saves us over \$1.2M in operational costs per year, with a ROI every 2 months."
- Global Telco

Opalis Integration Server integrates the products in your data center, so you can automate processes in a way that's simple, fast and effective. Opalis removes repetitive, time consuming, manual processes from overburdened IT staff and eliminates the risks associated with human error and shortcuts.

- Reduce operating costs by freeing up IT staff to work on strategic projects
- Improve Performance and availability by ensuring consistent & reliable execution of critical tasks

OPALIS INTEGRATION SERVER 5.0

**AUTOMATE DATA CENTER
OPERATIONS IN A WAY THAT IS
SIMPLE. FAST. EFFECTIVE.**

Challenges

THE COMPLEX DATA CENTER

Today's organizations are faced with data centers that are complex to maintain, expensive to operate and difficult to change. The proliferation of point solutions, management tools, and disconnected data silos have created a complex environment that does not communicate - leaving a substantial amount of manual work to be done by IT staff. These manual processes are time consuming, introduce latency, and risk of human error, often resulting in shortcuts that bypass procedures mandated by internal and government regulations.

Solution

OPALIS INTEGRATION SERVER AUTOMATES PROCESSES IN A WAY THAT'S SIMPLE, FAST AND EFFECTIVE.

Opalis removes repetitive, time-consuming, manual processes from overburdened IT staff and eliminates the risks associated with human error and shortcuts. With Opalis Integration Server, companies can start to realize the benefits of the fully automated data center, reduce operating costs, and improve performance and availability, while IT staff focus on critical exceptions and strategic tasks that add value to their business.

SIMPLE: NO CODING, NO PROFESSIONAL SERVICES

Opalis makes integrating and automating data center operations easy. Creating automated policies is a simple drag-and-drop process. The graphical environment provides self-documenting policies with a clear depiction of what the process is doing, and it contains the logic that automates the process. This means the domain experts within your organization can design and implement automation themselves, and ensure regulatory and corporate compliance without involving consultants, coding specialists, or other technical experts.

FAST: DESIGN IN MINUTES, PROTOTYPE IN HOURS, PRODUCTION IN DAYS

Opalis Integration Server enables you to automate tasks in hours rather than the weeks or months it would take with traditional scripting methods. With Opalis you can automate an entire process or just specific steps within a processes, with as much human interaction as required.

EFFECTIVE: EMBRACES EXISTING PROCESS, TOOLS AND TECHNOLOGY

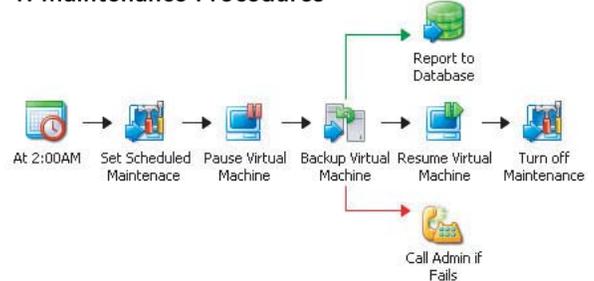
Opalis Integration Server allows you to automate processes without ripping and replacing your infrastructure or re-designing your procedures. With the broadest range of integration objects in the industry, Opalis ensures you can integrate the processes, tools and technology you already have in place.

OPALIS INTEGRATION SERVER

Opalis Integration Server automates even the most complex processes. It enables out-of-the-box integration with the tools you have in your data center, including email, databases, programs, logs, performance counters, file systems, and native operating system functions. You can also extend integration to popular service and system management solutions with Opalis Integration Packs.

AUTOMATION POLICIES

1. Maintenance Procedures



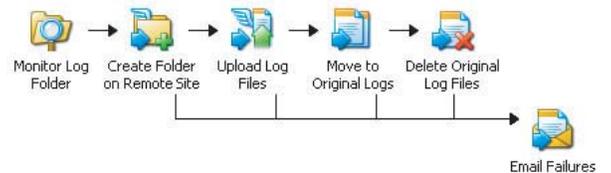
This policy integrates a backup solution, monitoring tool, and system tasks to automate a multi-step backup procedure.

2. Problem & Incident Management



This policy integrates a service management solution with a monitoring tool to automate an event life-cycle.

3. Data and File Management



This policy integrates email, FTP and file system tasks to automate a data transaction.

OPALIS INTEGRATION PACKS

MONITORING

- Microsoft Operations Manager (MOM)
- NetIQ AppManager
- HP OpenView Operations
- BMC PATROL
- EMC Smarts InCharge
- Tivoli Enterprise Console
- CA UniCenter

SERVICE MANAGEMENT

- Remedy Help Desk
- HP OpenView Service Desk
- Peregrine ServiceCenter
- CA ServicePlus Service Desk
- BMC Magic Service Desk
- Amdocs Clarify ClearSupport

DATA PROTECTION

- VERITAS NetBackup
- VERITAS BackupExec
- EMC Legato NetWorker
- Tivoli Storage Manager

VIRTUALIZATION/PROVISIONING

- Microsoft SMS
- Microsoft Virtual Server
- VMware ESX/GSX/Virtual Center

DATA /FILE ENRICHMENT

- FTP
- Cognos